

CHECK IN and CHECK OUT POLICY

- *Beyond The Wall Bed and Breakfast LLC may most likely be referred to as "Beyond The Wall" ... "BTW" ... or "B&B" on its website, Facebook Page, verbally over the phone or on premise. In any document originating from its website, Facebook Page or from on premise, or verbally over phone or on premise, these abbreviations and acronyms are to be considered the entity Beyond The Wall Bed and Breakfast LLC*
- *As with all policies, ours are subject to modification at any time. If you have any questions regarding this policy, please ask for clarification or to ensure that you have the most accurate and up to date pertaining information*

CHECK IN POLICY

APPOINTMENT REQUIRED FOR ALL CHECK INS

ALL CHECK INS REQUIRE AN APPOINTMENT

<http://www.beyondthewalldunedin.com/appointment/>

CHECK IN STARTS AT 1500

EARLY CHECK INS ARE RARE (Unicorn Rare)

DO NOT CALL FOR CHECK IN APPOINTMENTS

FOR CHECK IN APPOINTMENTS – USE THIS FORM

<http://www.beyondthewalldunedin.com/appointment>

PLEASE FOLLOW CHECK IN APPOINTMENT PROCEDURES BELOW

Any And All Places That Allow You To Book With Us On The Internet, Including Our Own Website Ask You During The Booking Process To Enter What Time You Will Be Checking In Or That You Must Contact Us Within 24 or 72 Hours Of Check In For This Information. We're Sorry You Might Have Missed It (or the two other emails we send after you book, asking for your check in time) But Here Are Some More Chances For A Smooth Check In

JUST NEED PARKING UNTIL CHECK IN TIME

- If you are arriving early and NEED PARKING until CHECK IN TIME
 - **DO NOT CALL**
 - Parking to go biking, shopping, drinking until CHECK IN TIME?
 - GO TO - <http://www.beyondthewalldunedin.com/contact-us>
 - FILL OUT FORM AT BOTTOM
 - **Reason For Contact = PARKING**
 - Give description of vehicle and state of plates (We keep close eye on this, security and to ensure parking for our guests)
 - **DO NOT CALL**
 - **IF YOU CALL US (Instead of using this [SPECIFIC EMAIL FORM](#)).....OR you don't give us a description of your vehicle, we will spray paint "Ozzy RULES !!!" on your vehicle (With a clashing color)**

EARLY CHECK IN APPOINTMENT FORM

- We don't even remotely consider EARLY CHECK IN until 24 hours prior
 - Early Check Ins are RARE RARE, RARE (Are you the Bride getting married at 1600?)
 - If even at all, EARLY CHECK IN only considered MORNING of your arrival date
 - Requesting an EARLY CHECK IN 3 months in advance? (What?)
 - Folks, we're small, we're not The Holiday Inn with 24 hour staff
 - We need to clean and prepare YOUR room in the EXACT same manner that caused the great reviews from the persons before you, the reviews that caused you to pick us because we're clean
 - Bribery = *"The act of offering someone something of value in order to persuade them to do something for you"*
- Need / Want an **EARLY CHECK IN?**
 - **DO NOT CALL**
 - GO TO - <http://www.beyondthewalldunedin.com/contact-us>
 - FILL OUT FORM AT BOTTOM
 - **Reason For Contact = CHECK IN APPOINTMENT: EARLY (RARELY ALLOWED)**
 - DO NOT CALL, USE THIS [SPECIFIC EMAIL FORM](#)
 - Bribery = *"The practice of offering something valuable in order to gain an advantage"*
 - If we can award you an EARLY CHECK IN, we will and we'll contact you via the form information you filled out (AGAIN, most likely THE MORNING of your arrival)
 - **DO NOT CALL**
 - Bribery = *"A gift offered to persuade a person to do something"*

LATE CHECK IN (CRAZY LATE) APPOINTMENT FORM

- You are going to arrive here CRAZY LATE
 - YOU KNOW / KNEW this fact in ADVANCE
 - YOU KNOW your flight doesn't land in Tampa until 2300 (put you here after midnight)
 - Bribery = "The act of offering someone something of value in order to persuade them to do something for you"
 - YOU NEED to let us know, communicate, courtesy
 - **DO NOT CALL**
 - GO TO - <http://www.beyondthewalldunedin.com/contact-us>
 - FILL OUT FORM AT BOTTOM
 - **Reason For Contact = CHECK IN APPOINTMENT: CRAZY LATE**
 - Bribery = "The practice of offering something valuable in order to gain an advantage"
 - DO NOT CALL, USE THIS [SPECIFIC EMAIL FORM](#)
 - Give us the information you have, a rough idea on your arrival
 - This is the BIG ONE folks, this is the stuff where you are cutting into our drinking time
 - Bribery = "A gift offered to persuade a person to do something"

Folks, I'm doing "My Thing" above to sarcastically, humorously get a point across. Michelle and I created BTW to live a different life, away from the military and corporate worlds we've been in all our lives. From the time you book, we ask four different times/ways for you to simply communicate with us about a few things to please contact us

REMEMBER - If you are checking in and you do not prior coordinate with us to obtain a Check In Appointment, you may need to wait while Michelle and I finish lunch/dinner/drinks downtown (We will order dessert or another roundTRUE)

We're friends, we're family, we're excited for your visitPlease Just Keep Us Informed

IDENTIFICATION – A Government issued identification card (State Issued Drivers' License or a Passport) may be required to be presented at CHECK IN (As Well As Check Out). Please have proper identification with you during your visit

- EXCEPTION: If CHECKING IN after hours, staff may verify the identification the following day
- **STAFF AVAILABILITY** - BTW staff will generally be available for CHECK IN between 1500 and 1900
 - After 1900 "CASE BY CASE" CHECK IN Procedures will be in effect for the rest of the evening driven by the information you sent us via our CHECK IN Appointment Contact Form
- **KEYS** – Room keys will be issued at CHECK IN, either by staff or per "SELF-CHECK IN Procedures"
 - Lost Keys will accrue a \$10 replacement charge (*C'mon Don't Lose Our Keys*)
- **LUGGAGE STORAGE** – Flights may leave several hours after the designated CHECK OUT time
 - Luggage storage will be addressed on a case-by-case basis but is not guaranteed, as we staff the facility for only limited hours per day
 - A fee may be charged and Beyond The Wall is not responsible for luggage or contents

CHECK OUT POLICY

CHECK OUT TIME – 1100

- IDENTIFICATION – A Government issued identification card (State Issued Drivers' License or a Passport) may be required to be presented at CHECK OUT (As Well As Check In). Please have proper identification with you during your visit
- **LATE CHECK OUT**
 - Will be considered on a case-by-case basis but is not guaranteed
 - The latest potential late CHECK OUT is 1230
 - Anyone who CHECKS OUT after 1100 without coordination the day prior by 1800 will be charged a late check out fee of \$30. Any items remaining in the room after 1230 will be removed. Beyond The Wall is not responsible for any items left in the rooms after CHECK OUT time